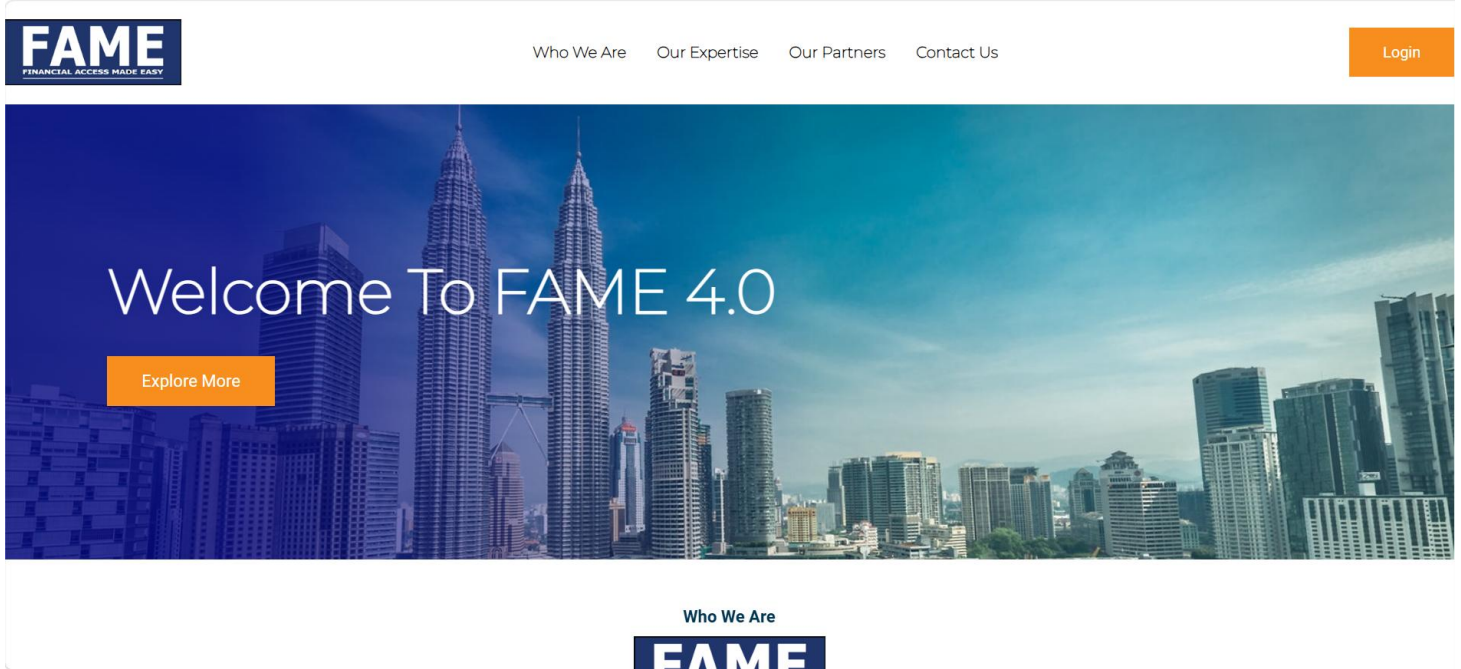


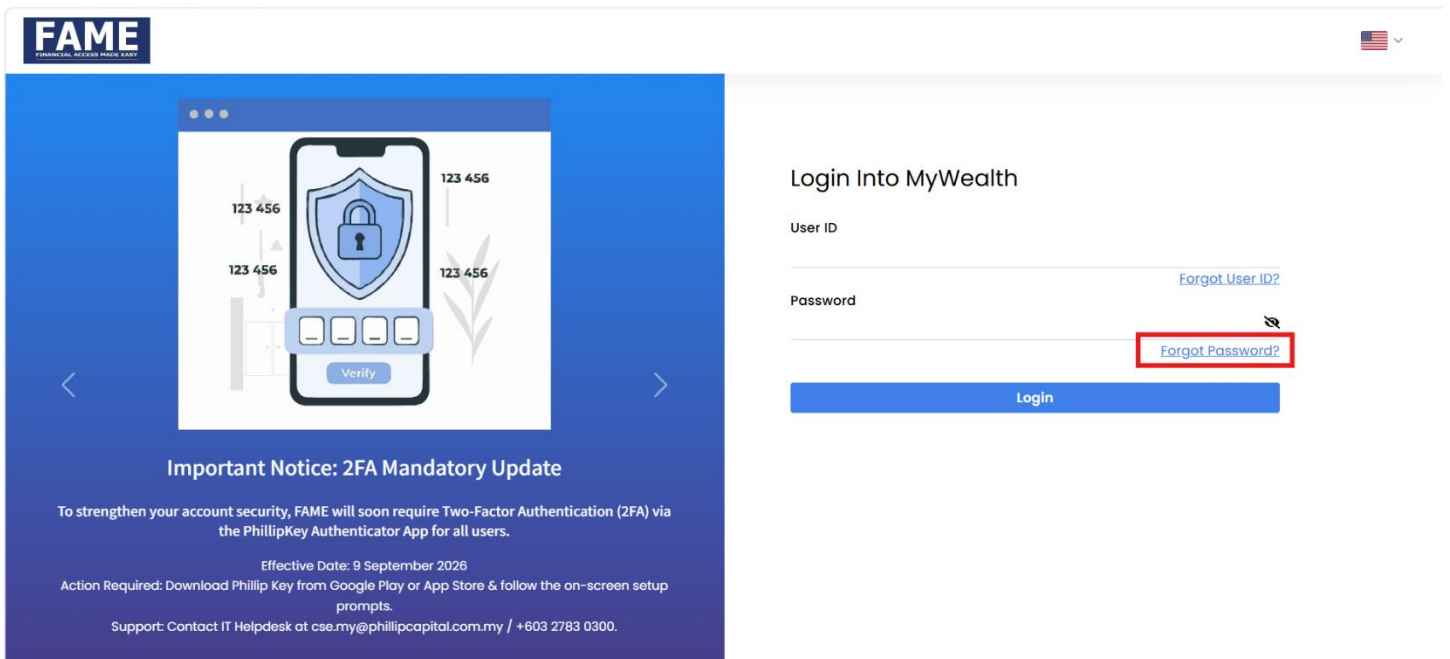
Reset Credentials

If you have login before, please proceed to **page 4 for **2FA activation**.*

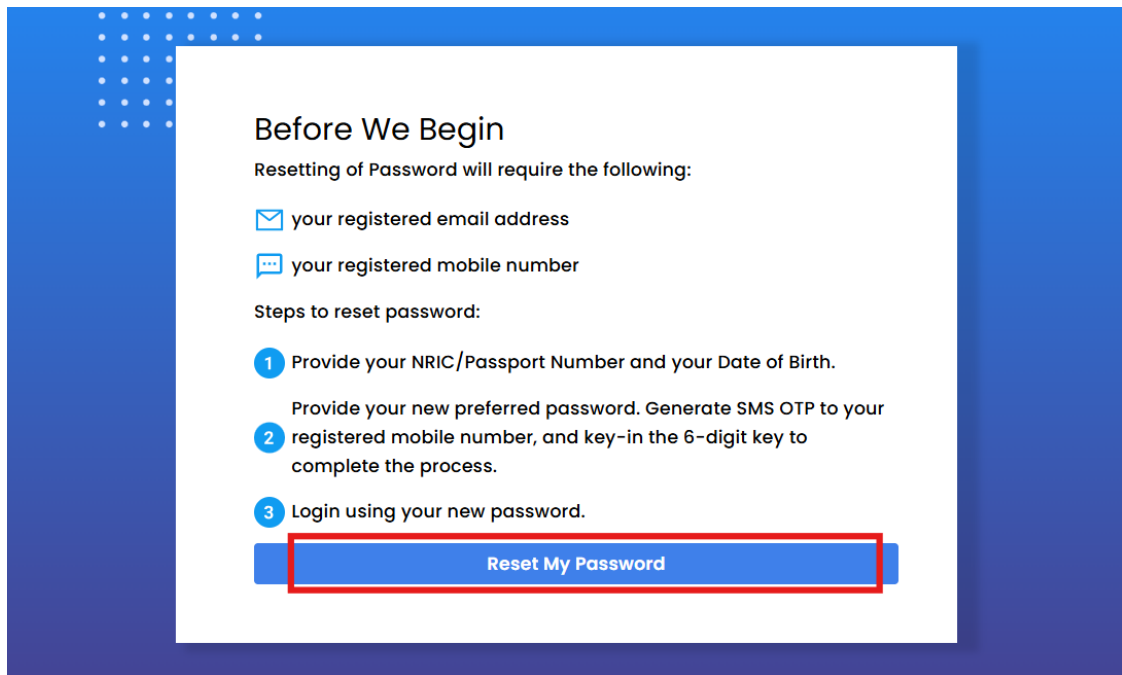
1. Click Login



2. Click Forgot Password



3. Click Reset My Password



Before We Begin

Resetting of Password will require the following:

- ✉ your registered email address
- ☎ your registered mobile number

Steps to reset password:

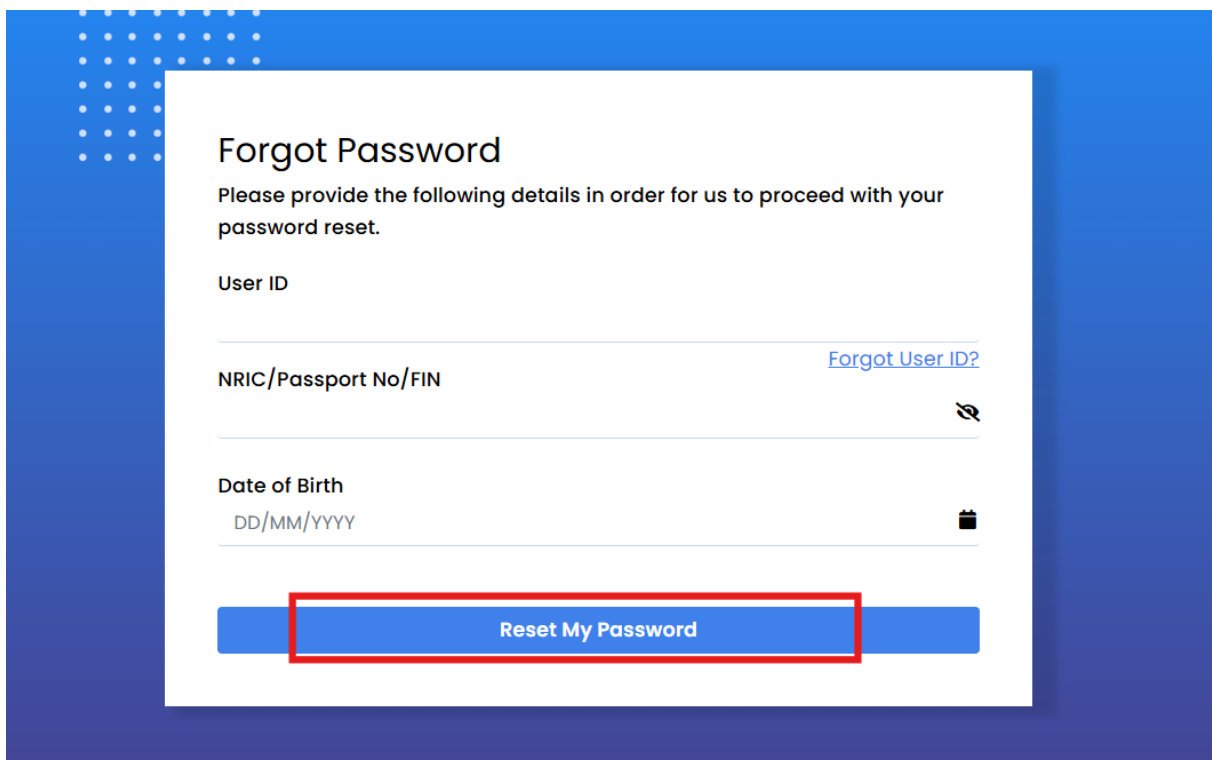
- 1 Provide your NRIC/Passport Number and your Date of Birth.
- 2 Provide your new preferred password. Generate SMS OTP to your registered mobile number, and key-in the 6-digit key to complete the process.
- 3 Login using your new password.

Reset My Password

4. User ID = Same as FAME 3

NRIC Format = xxxxxx-xx-xxxx

Date of Birth = DD/MM/YYYY



Forgot Password

Please provide the following details in order for us to proceed with your password reset.

User ID

NRIC/Passport No/FIN [Forgot User ID?](#)

Date of Birth

DD/MM/YYYY

Reset My Password

5. Key in your new password and click Send OTP

You may choose to have the OTP sent to you via either SMS or email

Reset Password

Please follow the instructions to reset your password.

New Password

☐ Must contain minimum 8-alphanumeric characters

☐ At least one upper case

☐ At least one lower case

☐ At least one numeric character

☐ At least one special character

Confirm Password

SMS OTP (send to 01****0319)

Send OTP

Submit

6. Proceed Login



Your Password has been
Successfully Reset!

You may now login with your new password.

Login

Activation 2FA

1. Key-in User ID and New Password to Login





Login Into MyWealth

User ID

[Forgot User ID?](#)

Password

[Forgot Password?](#)

Important Notice: 2FA Mandatory Update

To strengthen your account security, FAME will soon require Two-Factor Authentication (2FA) via the PhillipKey Authenticator App for all users.

Effective Date: 9 September 2026

Action Required: Download Phillip Key from Google Play or App Store & follow the on-screen setup prompts.

Support: Contact IT Helpdesk at cse.my@phillipcapital.com.my / +603 2783 0300.

2. Click Activate

Two-Factor Authentication

Protect your account by enabling two-factor authentication.

Every time you login to FAME4 using your phone or computer, you will be asked to key-in a random code from Phillip Key that only YOU can provide.

3. Follow the Guide:

- i. Download and install “**Phillip Key**”
- ii. Scan QR code
- iii. Key-in 6-digit codes from Phillip Key
- iv. Click Activate



Phillip Key

Protect your account by enabling two-factor authentication in 3 simple steps.

- 1 Install Phillip Key app**

Download and install "Phillip Key" on your mobile phone by searching "Phillip Key" in Google PlayStore or Apple AppStore.
- 2 Scan the QR Code**

Open Phillip Key app and press the (+) button to start scanning the QR code.



If QR code scanner doesn't work, you may also manually add by typing this code:

COPY

[Having problem with Phillip Key, find out more on Phillip Key FAQ Section.](#)

- 3 Please key in the 6-digit key**

You're almost done!

You should be able to see 6-digit codes being generated every 30 seconds in Phillip Key app. Enter those 6-digit codes below, before it expires.

ie. 123456

Activate

Cancel Activation

4. Example of 6-digit codes



5. You had successfully activated

